



## CLIENT ORDER TRACKING

**As part of GFI's ongoing commitment to maximise the 'added value' aspect of its services, we have invested in a customer-accessible Order Tracking System.**

The new system will enable customers see their orders – real-time – on line, 24/7, by simply logging in via the Company's [Client Order Tracking portal](#).

Since developing its bespoke software systems in 2014, the GFI Enterprises operations team have provided, upon request, 'Open Order' and 'Goods in Transit' reports to customers globally, so that orders can be tracked from placement through to delivery at site. The new system will provide customers with immediate, real-time data – anywhere, anytime.

Once orders have been dispatched, clients will also be able to track shipments, goods in transit and estimated delivery dates; information that can be critical in the run up to major projects, outages or shutdowns.

Orders remain on the system for over 42 days after shipping, allowing seamless integration into their own warehousing + logistics systems.

We continually look at additional service benefits to our customers and incorporate them into our way of working – this is what defines us a Global Centre of Excellence in the supply of electrical & mechanical equipment, spares & materials.

If you are interested in finding our more about how the Client Order Tracking can help you please [get in touch](#) with us.

### FEATURES & BENEFITS

- **Access Open Order Reports**
- **Access Goods In Transit Reports**
- **Real Time on-screen order tracking**
- **Download to Excel or PDF formats**
- **Web Access Available 24/7**
- **Access reports from any location globally**
- **Bespoke reports available upon request**



**The global centre of excellence for the supply of electrical & mechanical equipment, spares & materials**